



Manly Council
Report to the Community
2007 – 2008

CLEANER HEALTHIER HAPPIER

Welcome to the 2007 – 2008 Community Report

The Shared Vision for Manly

This annual report to the community provides a snapshot of the many quality services and facilities that are provided to meet the needs of our community through strategic leadership, open governance and continual improvement. Council's aim is to be accessible, responsive and to have sustainable plans for improving your quality of life.

It is our vision to make Manly a vibrant and inclusive community which values its heritage and works together to create a sustainable lifestyle and environment for all to enjoy.

Within this report you will find details of Council's services, finances and achievements over the past year and much more.

We hope you enjoying reading this report and look forward to working with you to make Manly an even greater place to live, work and enjoy.

Acknowledgement of Country

Manly Council acknowledges that we are here on the land of the Guringai people. The Guringai are the traditional owners of this land and are part of the oldest surviving continuous culture in the world.

Manly in Profile

The Manly local government area (LGA) is a unqiue peninsular location, bounded by both an ocean beach and Sydney Harbour.

The area is well known for its rich natural environment and we are fortunate to have a spectacular ocean beach as well as access to the harbour foreshore and bushland areas.

Within our boundaries are a diverse range of landforms including bays, beaches, headlands, rugged cliffs, steep slopes and areas of plateaux.

The LGA is relatively small at only 15.14km^2 or 1514ha (including the part of the LGA over the water at Manly Beach). Our boundary is 37.68km, of which 32.94km adjoins the water.

With over 55ha of bushland reserves, 268ha of National Park and 70ha of Crown Land, there are large pockets of open space and bushland areas.

The LGA has a population of 37,110* an increase of only 1.5% since 2001. 18,066 are males and 19,044 are females. As in 2001, 93 people identified themselves as being of Aboriginal or Torres Strait Islanders.

The area has a medium age of 37* years, with a population density of 2,451 people per kilometre (ABS 2006).

Manly's population is ageing with 30.7%* residents over the age of 50 years. Between the Census periods of 2001 and 2006 there has been a steady increase in most age groups over 40 years.

Manly has a greater cultural diversity than NSW as a whole with 29.6%* of residents were born overseas.

The Manly community is characterised by a predominatly English speaking population with 61.4%* of people being born in Australia or other English speaking countries.

English is the only language spoken at home for 81.4%* of our residents. The most common languages other than English are Greek, French, Italian and German, Cantonesee and Mandarin*.

Manly residents are also more likely to earn significantly higher incomes, with a median individual weekly income of $790 per week or $1,705 weekly household income*.

*taken from 2006 ABS census data.

A Message from Manly Council's General Manager

This report is designed to provide the community with an overview of the services and initiatives provided for from 1 July 2007 until 30 June 2008. During that period Council has achieved a great majority of the outcomes required by it's Management and Corporate Plan utilising our resources to improve and maintain our services, facilities and infrastructure.

My aim is to create an organisation which uses innovation and flexibility to improve performance, achieve results and provide transparency of its operations. The guiding principles of this organisation are to provide quality services and infrastructure, to be responsive to our community's needs and to use our Vision, Mission, Ethical Charter and the Manly Sustainability Strategy to guide us in all of our operations.

Council continues to be a dynamic and progressive organisation whose financial position is sound. The current Council has put much time and energy into considering Manly's future and the organisation's working culture continues to be customer focused, responsible and businesslike in its activities.

I continue to be proud of the quality of service that Council provides our community and appreciate the part you, the residents play, in making Manly a special place in which to live, work or visit.

Finally, I would like to thank the Mayor and Councillors and the dedicated staff for their hard work and commitment over the past year.

Council's Financial Management

Council was able to undertake additional infrastructure spending during the year following approval to raise an additional $400,000 through a 2% infrastructure levy. In combination with loan borrowing Council was able to provide additional funds toward maintenance and urgent upgrade of a number of infrastructure assets, including additional cleaning of public toilets and graffiti removal (additional $112,420); as well as an upgrade / refurbishment of public toilets at North Harbour Reserve ($24,000), Ocean Beach ($220,000), and North Steyne Surf Pavilion ($68,000).

Other major capital works during the year include: The Corso – Stage 2 ($2.65m); Balgowlah Depot stage 2 ($435,000); sportsfields lighting ($290,000); Keirle Park sporting amenities ($54,000); sportsfield upgrades ($53,000); new playgrounds facilities ($78,000); Forty Baskets Beach tidal pool ($62,000); new SES headquarters ($1.065m); road reseals/traffic facilities ($682,000); East-West cycleway ($497,000);footpaths ($288,000); stormwater management /drainage works ($266,000).

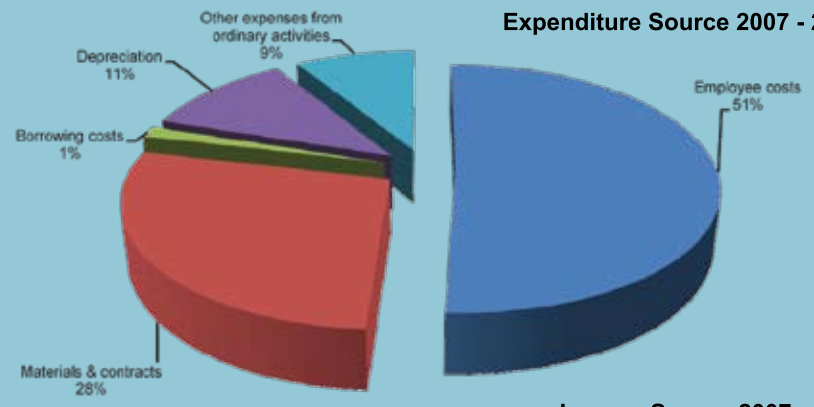
Council finishes the year in a strong financial position, with adequate reserves set aside to continue to fund major infrastructure projects.

A financial health check of Council shows that Council's financial indicators are well above accepted local government benchmarks.

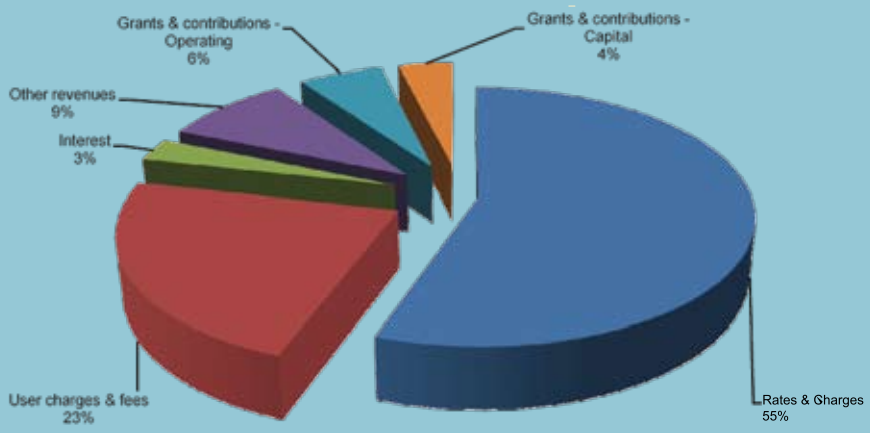
Council rates for the year increased by 5.8%, including the statutory increase of 3.4%. A Stormwater Management Charge was also levied in the year which raised almost $350,000 and was expended on stormwater management projects, including flood mitigation works, stormwater drains and pipes and managing stormwater quality.

Total estimated income for the financial year, was $50.5 million including capital grants of $1.9 million, with operating expenditure estimated at $46.0 million.

Expenditure Source 2007 - 2008



Income Source 2007 - 2008



Mayor's Message

I thank you for taking the time to read through Manly Council's Report to the Community for 2007/2008.

This year's report is a significant one for me as it covers the final 12 months of the current Council, and the final chapter of my time in the Mayor's office. It's been another productive time for both the elected Councillors and for Council staff as we work hard to protect and promote the unique lifestyle and environment we all enjoy here in Manly.

The most obvious project during the last year has been the second stage of the Corso Upgrade. The project is now nearing completion and the results look fantastic. The water feature delights adults and children alike, the widened footpath provides better access for pedestrians, and the historic cenotaph has been honourably restored. Manly Corso has become a wonderful icon we can all be proud of once again – a place that can be enjoyed by locals, visitors and retailers alike.

We've also installed six new bubblers that provide free filtered water in keeping with Council's recent policy to discourage the purchase of bottled water.

Another example of Manly Council's leadership on environmental initiatives was the installation of solar hot water systems at our three Surf Clubs along Manly Beach. These three surf clubs are iconic institutions within our community and I have been proud to support them once again over the last 12 months.

Away from Manly, an important expression of grass roots democracy took place in Seaforth when Council held a poll of electors to ascertain the community's feelings about the future of the Seaforth TAFE site. The results were mixed and I was disappointed the elected Council failed to recognise that this may have been our last chance to ensure the community's voice was heard in regards to future development on the site. As I have said before, after 3 years of working with Council and the local residents, my fear is now that the State Government will effectively lock the community out and go ahead and build a development that will maximise profits rather than provide community benefits. Only time will tell.

Across the Local Government Area, Council continued to provide a broad range of community events such as the Dog's Day Out, Clean Up Australia Day, the annual Earth Hour event and the new initiative this past year that saw hundreds of children trick-or-treating in the Corso for Halloween. As well as these smaller events, we once again held our famous festivals of Food and Wine last June and the International Jazz Festival last September. The highlight of the program for me and many others was the dedication of the John Speight stage on the Corso – ensuring that the immense contribution this gifted musician made to our community will long be remembered and respected.

A number of the events in Manly over the last 12 months took on a distinctive tone of social justice and I am proud of that fact. The people of Manly have long been renowned for their sense of compassion and these events provided a public forum for that consciousness to be expressed. The Human Rights Torch relay was brought to Manly and just before Christmas, Council provided a Charity Market for locals to buy their Christmas gifts and support some worthwhile causes.

In the New Year, our entire nation collectively took an historic step when our Prime Minister made a sincere and formal apology to the Stolen Generations of our indigenous community. In recognition of the immense significance of this event to our local community, Manly Council provided a public screening of the event and a small yet symbolic ceremony to mark this milestone.

Then just recently, we warmly welcomed to Manly the President of East Timor, Dr Jose Ramos-Horta. I consider it a great honour that the Nobel Peace prize winner chose to visit Manly and it was a wonderful opportunity to progress and formalise a Friendship City agreement between the people of Manly and the region of Oecusse – a remote enclave of East Timor. I look forward to watching this Friendship City agreement grow over the years with mutual learning benefits for both our communities.

There are many challenges ahead for the new Council. The issue of how to keep making Manly a safer place after dark continues to demand attention but even in that area, Council and the community have been working together with some notable achievements. I hope that by taking a wholistic approach to solving the problem, there will be a real shift in attitudes and behaviours and communities such as Manly will benefit as a result.

Serving as the Mayor of Manly is a wonderful privilege and over the last 4 years I have enjoyed seeing the best that our community has to offer. I hope that as you read through this document and reflect on the last 12 months that you share my sense of civic pride.

Our Councillors

The role of Councillors is to represent the interests of the residents and ratepayers of Manly. Manly has 12 elected Councillors including a popularly elected Mayor. Their key function is to determine Council policies and objectives in a way consistent with a broader vision for meeting the needs and aspirations of the whole Manly community.







Note: Councillors Cant and Pedersen are absent from the above photograph

All Councillors serve a four year term and the next local government election is scheduled for 13 September 2008. At this election Council will also ask the community to consider a constitutional referendum on the number of Councillors from 12 to 9 and also a poll on the possible introduction of a 'Climate Change Levy'.

Council meetings are held from 7.30pm on Mondays evening (first three of the month) in Council's Chambers at 1 Belgrave Street, Manly and are open to the public. Council provides the public with access to the business papers through our website, www.manly.nsw.gov.au, at our Customer Service Centre and at our Libraries.

Below are your Councillors, including their contact details and Council Committees on which they serve.



Clr Dr Peter Macdonald
The Mayor
Ex-officio Chair of all
Manly Council Committees
T: 9976 1475 M: 0438 381 098
peter.macdonald@manly.nsw.gov.au

- Ordinary Meetings (C) 13/14*
- Land Use Management Committee 11/12**
- Planning & Strategy 7/9
- Cabbage Tree Bay Aquatic Reserve Management Planning Community and Stakeholder Working Group (C) 3/3 (formed Apr 08)
- Climate Change Working Party (C) 6/7
- Clontarf / Bantry Bay Estuary Management Working Group (C) 7/7
- Early Childhood Health Service Working Group (C) 2/2 (formed Oct 07)
- Manly Coastline Management Committee (C) 6/6
- Manly Community Safety Committee (C) 9/12
- Manly DCP 1988 Review Working Party (C) 1/1
- Manly Harbour Foreshores Management Committee (C) 3/4
- Manly Lagoon Catchment Coordinating Committee ^ (C) 2/2
- Manly Landscape Management & Urban Design Committee (C) 4/4
- Manly Visitor & Community Board (C) 6/9
- Local Companion Animals Committee (C) 4/4
- Premsure Board ^
- Project Manly LEP Working Group (C) 3/3
- SHOROC - Voluntary Regional Organisation of Councils ^ (C)
- Surf Club Liaison Working Group (C) 6/6 (formed Jul 07)
- Sydney Coastal Councils Commitee ^
- Sydney Water Paternership Committee ^ (C) 4/4

Figures next to Committees indicate: Number meetings attended/Number meetings held

Key
^ Committee is external (C) Chair of Committee (DC) Deputy Chairperson
* Figures include 3 Extraordinary meetings
** Figures include 1 Extraordinary LUM meeting



Clr Barbara Aird
T: 9976 1473
barbara.aird@manly.nsw.gov.au

- Ordinary Meetings 14/14*
- Land Use Management 12/12**
- Planning & Strategy (C) 9/9
- Access Committee 9/9
- Climate Change Working Group 7/7
- Community Safety Committee 12/12
- Early Childhood Health Service Working Group 1/2 (Oct 07)
- Manly DCP 1988 Working Party 1/1
- Manly Landscape Management & Urban Design Committee 4/4
- Manly, Warringah, Mosman and Pittwater Joint Services Committee ^ 3/4
- Manly Visitor & Community Board 9/9
- Scientific Advisory Panel 2/2
- Sustainability Strategy Management Group 9/9
- Sydney Coastal Councils Committee^
- Warringah Pittwater Local Emergency Management Committee^
- Waste Management Committee (C) 9/9



Clr Simon Cant
M: 0412 483 621
simon.cant@manly.nsw.gov.au

- Ordinary Meetings 10/14*
- Land Use Management 6/12**
- Planning & Strategy 6/9
- Neighbourhood Renewal Programme (C) 2/2
- Project Manly LEP Working Group 0/2



Clr Pat Daley
M: 0419 245 908
pat.daley@manly.nsw.gov.au

- Ordinary Meetings 13/14*
- Land Use Management 9/12**
- Planning & Strategy 8/9
- Early Childhood Health Service Working Group 0/2 (Oct 07) (resigned Oct 07)
- Homelessness Working Party (inactive)
- Surf Club Liaision Working Group 0/5 (Sep 07) (resigned late Sep 07)
- Warringah Pittwater Local Emergency Management Committee^



Clr Dr Judy Lambert
T: 9948 7862
twswombat@optusnet.com.au

- Ordinary Meetings 13/14*
- Land Use Management (DC) 12/12**
- Planning & Strategy 9/9
- Affordable Housing Committee (C) 0/0
- Bicycle Committee 6/9
- Climate Change Working Group 7/7
- Clontarf/Bantry Bay Estuary Management Working Group 6/7
- Manly Coastline Management Committee 5/6
- Manly DCP 1988 Working Party 1/1
- Manly Harbour Foreshore Management Committee 4/4
- Manly Lagoon Catchment Coordinating Committee ^ 1/2
- Manly Visitor & Community Board 5/9
- Manly, Warringah, Mosman and Pittwater Joint Services Committee ^ 1/4 (alternate)
- Project Manly LEP Working Group 3/3
- Scientific Advisory Panel (C) 2/2
- Social Plan Implementation Committee (C) 5/5
- Sustainability Strategy Management Group (C) 9/9
- Sydney Water Partnership Committee ^ 3/4
- Waste Management Committee 8/9



Clr Richard Morrison
T: 9949 2616
M: 0422 522 627
richard.morrison@manly.nsw.gov.au

- Ordinary Meetings 10/14*
- Land Use Management 11/12**
- Planning & Strategy 6/9
- Local Companion Animals Committee 4/4

Principal Committees
All Councillors are members of the Principal Committees of Council:

Ordinary Meeting:
Chair - Clr Dr Peter Macdonald
Deputy Chair - Depty Mayor Clr Mark Norek

Land Use Management Committee:
Chair - Clr Jo Evans
Deputy Chair - Clr Judy Lambert AM

Planning & Strategy Committee:
Chair - Clr Barbara Aird
Deputy Chair - Clr Adele Heasman

Figures next to Committees indicate: Number meetings attended/Number meetings held

Key
^ Committee is external (C) Chair of Committee
(DC) Deputy Chairperson
* Figures include 3 Extraordinary meetings
** Figures include 1 Extraordinary LUM meeting

Listed in alphabetical order from left to right



Clr Jo Evans
M: 0411 500 621
jo.evans@manly.nsw.gov.au

- Ordinary Meetings 14/14*
- Land Use Management (C) 12/12**
- Planning & Strategy 9/9
- Arts and Culture Committee 4/5 (Manly Art Gallery & Museum Liaison Committee and Public Art Committee amalgamated Nov 07)
- Community Development Support Expenditure (C) 0/2
- Community Safety Committee 7/12
- Manly Landscape Management & Urban Design Committee 3/4
- Manly Visitor & Community Board 7/8
- Neighbourhood Renewal Program Committee 1/2
- Shorelink Committee (Lower North Shore Library Computer Network) ^
- Surf Club Liaision Working Group 3/6



Clr Jean Hay
T: 9949 3701
M: 0408 896 949
jean.hay@manly.nsw.gov.au

- Ordinary Meetings 14/14*
- Land Use Management 10/12**
- Planning & Strategy 8/9
- Arts and Culture Committee 3/5 (Manly Art Gallery & Museum Liaison Committee and Public Art Committee amalgamated Nov 07)
- Community Safety Committee 8/12 (from Jul 07)
- LM Graham Reserve Committee (C) 4/4 (formed Nov 07)
- Manly Arts Festival Committee (C) 4/4
- Manly Coastline Management Committee 2/6
- Pathway of Olympians (C) (inactive)
- Playground Management Committee (C) 6/6
- Scenic Walkway Committee (C) 5/5
- Sister Cities Committee 8/11
- Sports Facilities Committee (C) 6/6
- Surf Club Liaision Committee 2/6 (formed Jul 07)



Clr Adele Heasman
T: 9948 1901
adele.heasman@manly.nsw.gov.au

- Ordinary Meetings 14/14*
- Land Use Management 10/12**
- Planning & Strategy (DC) 8/9
- Access Committee 9/9
- Arts and Culture Committee 3/5 (Manly Art Gallery & Museum Liaison Committee and Public Art Committee amalgamated Nov 07)
- Early Childhood Health Service Working Group 2/2 (formed Oct 07)
- Heritage Committee (C) 7/10
- LM Graham Reserve Committee 4/4 (formed Nov 07)
- Manly Cemetery Working Party (C) 4/6
- Manly DCP 1988 Review Working Party 1/1
- Manly Harbour Foreshores Management Committee 2/4
- Meals on Wheels Service Committee 9/10
- Mosman/North Sydney Bushfire Management Committee ^ (C)
- Neighbourhood Renewal Committee 1/2
- Shorelink Committee (Lower North Shore Library Computer Network) ^
- Traffic Committee ^ (C) 7/9



Clr David Murphy
M: 0418 673 114
david.murphy@manly.nsw.gov.au

- Ordinary Meetings 13/14*
- Land Use Management 12/12**
- Planning & Strategy 8/9
- Manly DCP 1988 Review Working Party 1/1
- Heritage Committee 1/10
- Manly Landscape Management & Urban Design Committee 1/4
- Playground Management Committee 1/6
- Project Manly LEP Working Group 1/3
- Traffic Committee ^ (DC) 4/9



Clr Mark Norek
Deputy Mayor
Elected September 2007 for a one-year term. The next Deputy Mayor election will be held after the elections in September 2008.
M: 0407 285 860
mark.norek@manly.nsw.gov.au

- Ordinary Meetings (DC) 13/14*
- Land Use Management 10/12**
- Planning & Strategy 7/9
- Manly Visitor & Community Board 0/8 (removed due to non-attendance Aug 07)
- Sports Facilities Committee 0/6



Clr Brad Pedersen
T: 9977 4658
M: 0415 897 483
bradpedersen@ozemail.com.au

- Ordinary Meetings 10/14*
- Land Use Management 11/12**
- Planning & Strategy 9/9
- Arts and Culture Committee 3/5 (Manly Art Gallery & Museum Liaison Committee and Public Art Committee amalgamated Nov 07)
- Bicycle Committee 6/9
- Community Environment Committee (C) 9/10
- Homelessness Working party (inactive)

Our Customer Service

All Council staff are committed to providing helpful and timely information to our customers whether in person, via email, the telephone or on our website. Our website is the place to visit for more information on our services, to see what's on, to pay rates and invoices, to lodge service requests and to check the status of major projects.







Smoke Free Zones - Cleaner. Healthier. Happier

Council introduced smoke-free outdoor areas on Council land in Manly in 2004 to protect the community from second-hand smoke and to provide a cleaner, safer environment with less cigarette butt litter. Smoking is banned at all children's playgrounds, beaches, sporting grounds, playing fields, bus shelters, car parks, at Council events, on alfresco dining areas, outside all Council owned buildings and around hospital boundaries. Manly's lead in creating smoke-free areas has been awarded by the Cancer Council and Heart Foundation and we have provided practical assistance to other Council's in NSW, one third of which have followed our lead and have now created smoke-free areas for their communities.

Manly Food Safety Awareness Program

In April celebrity chef Ed Halmagyi helped launch the Manly Food Safety Awareness Program. Based around information, education and recognition, this program is aimed at increasing the awareness of the importance of food safety, cleanliness and hygiene within food service businesses and has the following components:

Manly Restauarants Complete Guide to Food Safety - an informative and plain English 'one-stop' resource containing information on the basics of food safety, cleanliness and hygiene practices as well as the legislative and regulatory requirements.

Food Safety Awareness Courses - offered free to local businesses, lasting for 2 hours the courses are designed to provide general information on food safety, cleanliness and hygiene

Starfish Ratings Program - designed to recognise, reinforce and reward local food service businesses who implement the fundamentals of food safety, cleanliness and hygiene. Businesses are inspected and assessed annually and will receive a rating from 1 to 5 'Starfish' (1 lowest / 5 highest). Starfish Rating Certificates will be provided to each business after their inspection and businesses will be encouraged to prominently display this Certificate. Information on ratings awarded will be available from Council's website, www.manly.nsw.gov.au.

Your Participation in Council

Manly Council is committed to community consultation and participation as a core value of our business. Manly's population is highly active in community life and there are a number of ways which residents are able to participate including













Precinct Community Forums

The Manly Council LGA has twelve Precinct Community Forums and you are welcome to attend your local Precinct meeting. These meetings are a great way to be involved in your local community.

Each precinct meets on a monthly basis to discuss matters of local importance and interest to the community. The recommendations of Precincts are used in an advisory manner to assist Council.

By joining your local Precinct you will have the opportunity to particiapte in shaping and advising Council on matters of policy and delivery of services that directly affect your local area.

For information on your local Precinct refer to our website, www.manly.nsw.gov.au/precincts.

Freebie – The Hop, Skip and Jump Community Bus

Freebie – The Hop, Skip and Jump Community bus continued to be a great community service. Freebie runs seven days a week and services Manly, Little Manly, Fairy Bower, Fairlight, Seaforth, Balgowlah, Clontarf, Balgowlah Heights and Warringah Mall. Further information is available from our website, www.manly.nsw.gov.au/hop-skip-jump-bus.html.

Volunteers Program

Our volunteering program is aimed at inspiring community involvement as volunteerism plays a crucial role in establishing our vibrant community atmosphere.

There are many opportunities to volunteer from various one-off occasions through to ongoing programs and areas of interest include: Bushcare, Meal on Wheels, Manly Environment Centre, Manly Visitor Information Centre, Manly Library and Manly Art Gallery & Museum.

Further information on opportunities available can be found on our website http://www.manly.nsw.gov.au/Volunteering-html.

Meet Your Street Program

The Meet Your Street program is a great way to create a sense of community and get to know the people in your street.

Under the Meet Your Street program Council provides general advice and support about how to approach the planning of your event, we also help in getting approval to close your road, the necessary infrastructure such as amenities and barricades and provide Public Liability insurance for the event organiser.

Best of all it is free to be involved, so why not organise a Street Party today!

Our Built Environment

It is Council's role to maintain and promote social and environmental amenity in the built and natural environment by reducing the negative impacts of development on residents and the local area. It is also our role to ensure that any development conforms with Council's planning instrutments and that the proposed development meets the aims and aspirations of existing residents.







Council assesses all Development Applications received as to their likely impacts on the natural and built environment as well as the social and economic impacts on the Manly Community. Most are also subject to a public notification process which invites community submissions.

The Precinct Community Forums are also invited to provide comment on applications that may have a significant impact on the local area.

In the past 12 months Council processed 674 Development Applications, including 38 threatened species development applications. We continued to monitor processing times for Development Applications with a median of 108 days and an average of 88.5 achieved during this reporting period.

Development Application Process

When Council receives a Development Application it is notified in accordance with Council's Notification Development Control Plan and submissions are sought to assist Council with the assessment of the Application. All parties who lodged a submission are notified throughout the process, by notification letters, advance notice of recommendations prior to final determination and information on the final outcome of the Application.

Council's Development Application information package includes application forms, a matrix on the specific requirements for any given Development Application, information sheets on the Development Application process, a 'how to guide' to assist with tracking Applications on line and a comprehensive guide called the 'Essential Development Application Guide' which contains helpful information for anyone lodging a Development Application. Council's Liaison Officers can assist with enquires as to what information is required for the lodgment of a Development Application.

Development Applications can be tracked through the Council's Online Services function on our website. The status of the Application, any referrals, plans, report and public submissions are all available through this service. Detailed instructions on how to access information online can be obtained from the Customer Service Counter.

A Liaison Officer is available Monday to Friday from 9.00am to 11.00am to answer any planning or Development Application related queries. An appointment can be made by phone with a Liaison Officer if you are unable to come to the Council Chambers during these hours. A Duty Planner is also available for issues regarding current Development Applications and are available to meet with applicants and objectors between 9.00am and 11.00am, Monday to Thursday at Council's Customer Service Centre.

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Planning Instruments

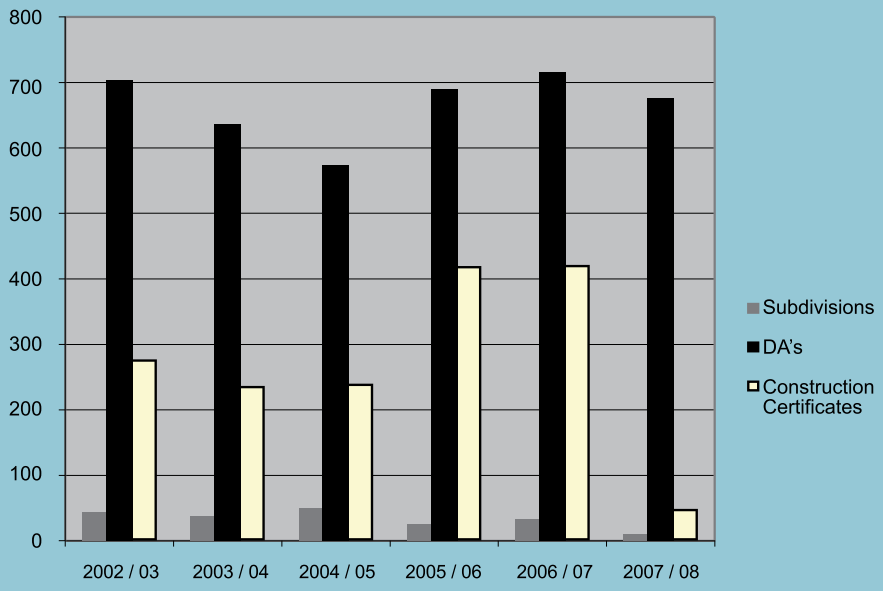
Council continues to work with stakeholders, including members of the community on a number of key planning projects including the preparation of a draft Local Environment Plan (LEP) which is consistent with the LEP template and Department of Planning directions.

During the year, Council also implemented a Stormwater Policy for all Development Applications. This policy is aimed at addressing structural conditions, flooding/ capacity and environmental issues associated with stormwater.

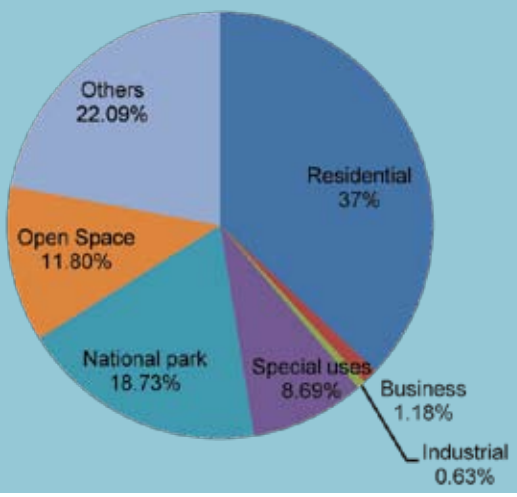
The SHOROC Councils - Manly, Warringah, Pittwater and Mosman, were also involved in developing an Employment Strategy for the Northern Beaches. This Strategy has been developed to assist in planning the needs of the region and identifying employment related issues.

The first regional State of the Envrionment report was published by the SHOROC Councils in November 2007. This regional report was created to enable the community and SHOROC to gain a better understanding of the state of the environment in a regional context. Working together as a region will enable the sharing of ideas and knowledge on sustainability reporting and environmental practices.

Development Applications & Construction Certificates



Land Use



Our Natural Environment

Council's role is to protect, manage and enhance the natural environment through the integration of ecologically sustainable development principles. The environment guides us in providing all of Council's programs, services, facilities and infrastructure and our aim is to leave an enhanced environment for future generations.





Council continued to provide funding for environmental initiatives including:

The Solar Surf Clubs project - solar hot water systems and rainwater tanks were added to the three local surf clubs to ensure that they are sustainable into the future.

The development and implementation of Coastline/Estuary Management Plans for foreshore areas involve community consultation and aim to provide long term strategies to guide the sustainable management of these areas.

Community Environmental Education Programs

Council continued to deliver a number of innovative community based environmental education programs including:

- The Little Penguin Recovery Team and Penguin Warden program. Aimed at protecting the local endanagered Little Penguin population.
- The Bricks and Water program which visited 240 local building sites to educate builders and tradespeople on how to implement on-site erosion and sediment controls in order to prevent pollution of our waterways.
- Earth Hour celebrations with a free drumming and fire twirling performance on the Beach at Manly Cove. Earth Hour aims to inspire people to take action to reduce the impacts of Climate Change by decreasing energy use.
- The Manly Sustainability Fair held over 2 days in conjunction with the Manly Food & Wine Festival. Under the theme 'Solar and Water', the event showcased water and energy saving technologies and information from over 20 exhibitors, tours of a sustainable house, and free screenings of 'A Crude Awakening' at Manly Cinemas.
- A series of free, expert-guided, environment and heritage tours around Manly under the popular Hill to Harbour Tours program. Highlights this year were the addition to the program of a Kayak tour from Manly Cove to Cannae Point and a Heart of Manly heritage tour.
- The Fair Trade program which supports events such as the Fair Trade Christmas Markets and an information workshop for the community. As a result, Manly is expected to become accredited as the first Fair Trade Community in NSW very soon. Fair Trade means producers and workers are paid fair prices for their work so that they won't go hungry and their children will receive an education.
- The Manly Ambassadors program which provides support to community volunteers who aim to help conserve, protect and educate others about our natural environment and crucial





environmental issues facing Manly. Ambassadors are encouraged to raise the community's and visitor's awareness about crucial environmental issues facing Manly.

- Other initiatives included free sustainability workshops, a quarterly environmental education newsletter for schools, and the Manly Sustainable Business Awards program for industry.

The Manly Environment Centre

The Manly Environment Centre (MEC), located at 41 Belgrave Street Manly, continued to provide residents and visitors with information, action and research on environmental matters.

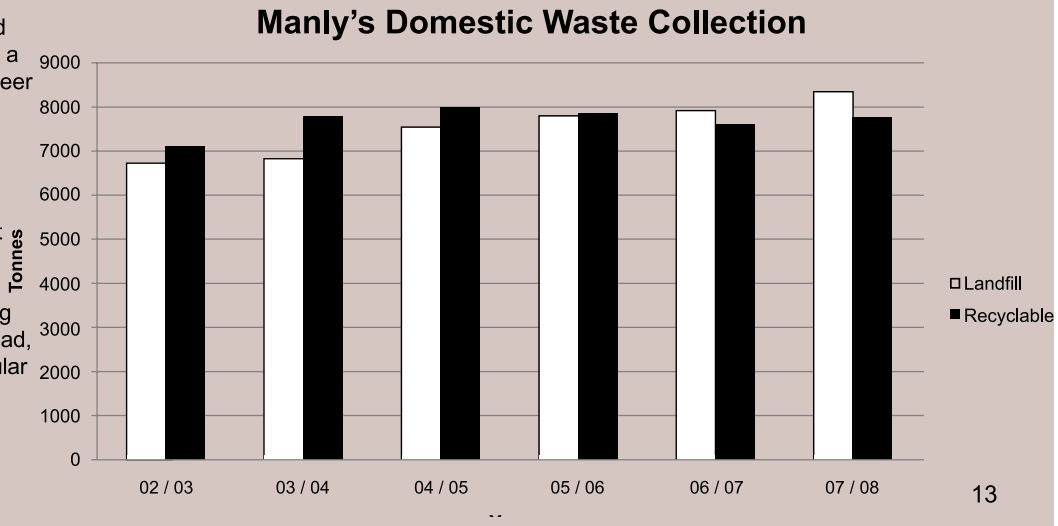
The MEC welcomes residents and visitors Monday through Friday, 9am to 5pm.

The MEC organised or participated in 29 events during the period with a total of approximately 6,000 volunteer hours received.

Many successful programs aimed at educating people about the importance of protecting and conserving our natural environment were conducted in the past year including Seaweek, the Forces of Nature exhibition, the Art of Creating Habitat exhibition, Seeing North Head, Manly Memories and the ever popular Ocean Care Day festival, which included the launch of the Manly Solar Surf Clubs project.

Environmental Indicator	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	Movement towards Sustainability
Cleanliness of our beaches Avg % Compliance • Ocean Beach • Harbour Beaches	• 96.7% • 96.5%	• 98.13% • 100%	• 100% • 98.25%	• 98% • 100%	• 96% • 95%	Refer to State of the Environment Report	
Number of new native plantings in the LGA	15,538	10,495 (drought related)	7,850 (drought related)	13,954	8,677	13,237*	☺
Total Vol of Domestic Waste sent to landfill (tonnes)	6,082.4	6,835.4 (new method)	7,544	7,801	7,060	Refer to State of the Environment Report	

**Total number of local native plants supplied to volunteers, contractors and residents*



Our Community Services

Council provides a wide range of accessible and equitable services that are in essence our human face to the community. These services cover social, leisure, recreation and cultural services and are aimed at improving the quality of life for members of our community.







Manly Library

During the period there were over 395,717 visits and 372,059 items were provided for loan to the community.

The Library continues to provide a comprehensive range of interesting services and programs including a local history service, a community information database (available on-line), internet access and internet basic users course, preschool storytelling, school holiday activities, author presentations, Genealogy Workshops and book discussion groups.

Events and Tourism

Council continued to manage a host of programs including Civic Cermonies, the Visitor Information Centre, beach licences and the Manly Arts and Craft Markets.

There were many successful events held during the year including: Australian Citizenship Ceremonies, Food and Wine Festival, Guringai Festival, Seaforth Vietnam Veteran's Day, Meet Your Street Programs, Manly International Jazz Festival, Remembrance Day, New Years Eve Celebrations, Australia Day, International Women's Day Breakfast, Manly Arts Festival and Dancing on The Corso.

A number of new community events were introduced including The Manly Christmas Choral Concert a spectular concert featuring a full symphonic orchestra and community choir which performed popular Christmas favourites as well as other musical arrangements. Dogs Day Out was a fun packed family day out for our four-legged friends.

Manly Art Gallery & Museum

Manly Art Gallery & Museum is responsible for the management and conservation of Council's art and museum collection and public art projects.

The year was an exciting and productive one with 104,402 people visiting the 22 exhibitions, which included 121 public programs.

Children's Services

Thousands of children between 0-5 years enjoyed care in Council's long day care, occasional care, pre-schools, family day care, out of school hours care and vacation care.

Youth Services

Many entertaining performances and programs for young people were provided by Council's youth services, including band nights, Discobility Dances and the Manly Youth Council.

It was a busy year for the Adolescent and Family Counselling Service with both individual and groups programs aimed at providing information and assistance to both young people and their families.

Services for Older Adults and People with Disabilities

The Meals on Wheels service continued to deliver meals to people in their own homes. During the year over 35,670 meals were provided.

The Community Restaurant which operates every Friday, except on public holidays, served 1,278 people during the reporting period.

Community Facilities

Access to many beautiful venues and open spaces continued to be provided with 27 filming request, 140 events, and 486 facility bookings approved.

Manly Andrew 'Boy' Charlton Swim Centre

The Manly Andrew 'Boy' Charlton Swim Centre continued to be a popular recreation spot for a diverse range of users with 262, 043 visits during the year.

Beach Services

International tourists, day trippers and residents continue to flock to our beautiful clean and smoke free beaches. This year was a busy one for Council's lifeguards servicing Manly's magnificent Ocean Beach, with 58 rescues and 2,405 preventative actions taken. Again the season ended with no drownings recorded.

Our Services

Council provides a number of essential services for people who live, work and visit Manly, including waste services, parks and bushland maintenance, community facilities, a swim centre and beach services.







Waste Services

Waste services are continuing to offer the community an intensive program that aims to maximise the diversion of material from the waste stream using avoid / reduce / reuse / recycle principles. Throughout this reportable period the diversion rate for materials from landfill was 48% which is a 1% decrease on the previous year.

During the year we introduced Second Hand Saturday. Where residents are encouraged to host a garage sale prior to their scheduled general clean-up. The aim of the program is to improve diversion rates by encouraging reuse and repair of unwanted items. This program has proved very popular and further information is available from http://www.manly.nsw.gov.au/Second-Hand-Saturday.html.

Infrastructure

In the last year the majority of the Manly area had audits conducted on the condition of the footpaths, kerbs and guttering. These audits will assist Council in identifying areas in need of new and / or improved infrastructure in the local government area for the future.

Council also placed a renewed emphasis on upgrading infrastructure and stormwater management. Works have included more regular cleaning and upgrades to some public toilets, graffiti removal and flood mitigations works.

The Corso Stage Two

In March work commenced on the revitalisation program for Stage Two of The Corso. This work was anticipated to run until late August 2008.

Works have included widening of pedestrian paths, installation of water fountains and public seating, additional seating and congregation areas around the lush grass in front of the Council Chambers and the installation of new lighting.

An important part of this project was the establishment of a bore water supply and installation of a balance storage tank which will collect stormwater from the Council offices roof to be used to resupply the underground aquifer which runs beneath The Corso. These initiatives will mean that Council will be less reliant on the purchase of water and will have an alternate freshwater supply for use on outdoor areas.

Also as part of the works program, it was agreed with the Trustees of the Ella-Westwood Manly Cenotaph that the Cenotaph, including the spire and finial would be cleaned, repaired, repointed and the inscriptions would be regilded.

This important work was conducted to ensure that this magnificent icon will be preserved for the future.

Much of the work has been now completed with only minor works still to be conducted at the time of going to print. The results of this project have made this much loved icon a truly magnificent public space for all to enjoy.

Works Conducted	Data
Footpaths - lineal metres	2,000
Road resealing - lineal metres^2	20,000
Cycleway construction - lineal metres	1,500
Netted & Tidal Pools cleaned	8
Playground / Sports-fields Upgrades	4
Significant Projects completed	4
Drainage – metres	400
Drainage pits - cleaned	1,174
Fence & hand rails - lineal metres	1,451
Graffiti removal - metres^2	4,892
Banners & signs erected	1,034
Line Marking – lineal meters	251.5
Traffic devices	5
Maintenance Calls completed	3,503
Street sweeping - litre collected m^3	1,793
Average number of days beaches cleaned per month	18
N.B.: The above totals include new items and maintenance work.	





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Market Place Manly
T: 9976 1720

Manly Art Gallery & Museum

West Esplanade Reserve Manly
T: 9949 1776

Manly Environment Centre

41 Belgrave Street Manly
T: 9976 2842

Balgowlah / Seaforth Community Library

Cnr Frenchs Forest Road &
Seaforth Road Seaforth
T: 9948 4043

Manly Andrew 'Boy' Charlton Swim Centre

Balgowlah Road Manly
T: 9977 5849

Design by Manly Council
CMYK throughout on 100gsm gloss art